

# WHAT IS A PATIENT-CENTERED MEDICAL HOME?

## What does a Patient-Centered Medical Home (PCMH) mean for you?

- It means *24/7 Access*.
- It means you are assigned a *Healthcare Team*.
- It means you have a *Partnership* with your healthcare team.
- It means *Care Coordination*.
- It means you get *Information* when you want it.



### 24/7 Access

A Patient-Centered Medical Home provides increases access to care through:

- Same Day Appointments
- Extended Hours
- After Hours Resources



### Your Healthcare Team

A Patient-Centered Medical Home provides a structured team and coordinated communication.



### Information When You Want It

A Patient Portal is a gateway to your health information and a way to communicate with your healthcare team.



### Care Coordination

Care Coordination between you and your providers leads to better healthcare results; fewer errors, such as drug interactions; fewer duplicate tests; and quicker, better communication.



### Partnering With Your Care Team

A Patient-Centered Medical Home is a partnership between you and your healthcare team. We want you to ask questions and to tell us what's important to you about your health. Together we can develop a plan to help you work toward your best health.

